

SEPT. 2026 - FACILITIES SERVICES NEWSLETTER



WASHINGTON STATE
UNIVERSITY

2026 FS Employee Appreciation Picnics

This year's FS employee appreciation picnics rolled in on July 16th, and what a great time was had! Both our day and evening crews got to kick back, relax, and enjoy a well-deserved event. A huge shout-out to our fantastic picnic committee for making it all happen: Kellie Jones, Steve Holbrook, Chuck Hull, Steve Cottrill, Stacey Trevino, Rich Miller, and Heather Munro! A big thank-you to the amazing volunteers who pitched in behind the scenes. And of course, to our amazing FS employees... Thank you for all you do everyday!

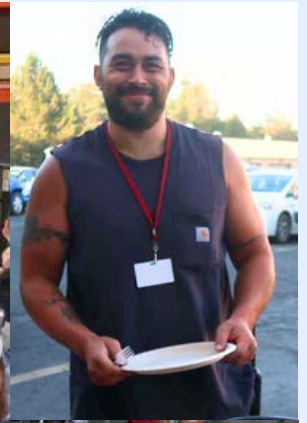


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**Safety Question
Contest is on page 15!**

Enter for a chance to win!



Thank You



KUDOS

Customer: Raymond Evans
Comment: The person who contacted me was great! I think her name was Amelia! She explained why they could not perform the work needed, was very nice, and answered all of my questions. Five stars for her.
Employee(s): Amelia Craigen

Customer: Eliza Merlin
Comment: They found the obvious shred bin on their own and asked me where the hidden one was, so it worked perfectly. I'm always happy with our facilities work orders.
Employee(s): Joshua Leavitt and Daniel Roe

Customer: Elizabeth James
Comment: The source of the problem was identified and explained.
Employee(s): Adam Beck & Mike Rima

Customer: Vic Linderman
Comment: Awesome service! Thank You
Employee(s): EH&S

Customer: Kelly Cornish
Comment: Quick and fabulous service!
Employee(s): Mark Stanton

Customer: Eliza Merlin
Comment: I am consistently impressed with how timely, friendly and proactive the facilities crew is.
Employee(s): Lane Kenworthy & Braydon Maier

Customer: Rebecca McBrearty
Comment: Derek is wonderful in his efforts. He is always very communicative, reactive and does his best to resolve the issue at hand.
Employee(s): Derrick Rogers

Customer: Brian Swan
Comment: Joe did good
Employee(s): Joe Beck

Customer: Eliza Merlin
Comment: This request was completed in great timing. The person had a lot of meetings that couldn't be interrupted and the service was completed without any disruption. We have moved a lot of offices around this summer so it's been great that all the work orders are being completed on schedule. Thank you!
Employee(s): Lane Kenworthy



KUDOS

RE: Taylor Roderick - "I want to give a big shout out to Taylor for her help today! I have a looming deadline and reached out to Taylor for help. She created a wonderful spreadsheet in Excel to help make a complicated process in my job easier, but I was unable to recreate the spreadsheet on my own for another project. She quickly sent me the steps for how to build it myself and I was able to move forward with the project! It is now a permanent process in my work moving forward." Thank you, Taylor! LOD really enjoys collaborating with you." - Ariana McDonnell

Customer: Kaykay Weso
Comment: Spencer was a delight to work with!

Employee(s): Spencer Pope

Customer: Janice Meeuwsen
Comment: Appreciate Braydon for taking care of this so quickly. Thanks!

Employee(s): Braydon Maier

Customer: Karey Strong
Comment: Lane is an important member of our team and we appreciate all that he does to take care of us and our facilities!

Employee(s): Lane Kenworthy & Dylan Long

Customer: Dale Silbernagel
Comment: Buddy and Braydon really helped us out with this! Our fume hood supply air was cutting in and out, which makes it difficult for us to get our work done. In less than a day from my initial request, those guys were out there diagnosing and getting it fixed for us. They even checked in to make sure shutting down the system for repair would not endanger anyone doing work in the building, which we really appreciated. Thanks, guys!

Employee(s): Braydon Maier, Buddy Lockie

RE: Amber Villareal - "Whomever it is that cleans Morrill is doing good work. I have received positive comments from people who use the women's restroom, and I notice it in the stairwells." - Trent Amonett

RE: Dave Stodick and Craig Gray - "The blinds look great! Thank you for all your help in getting this project completed. I appreciate your coordination and support throughout the process, and we're very happy with the final result." -Michael Jones

RE: Heston Farrelly - "He is doing an outstanding job! Very friendly, and a hard worker. He's had another person helping at what appears to be some deeper cleaning and it is appreciated." -Wade Lafferty

RE: Jeremy Hansen - "I just wanted to say a big thanks to your team for working with me to get our vehicles today. Many thanks to Jeremy for handling things and making it happen!" - Elizabeth Murray

Customer: Janice Meeuwsen
Comment: We appreciated the grounds crew mowing the lawn and cleaning up around Dodgen. Everything looked great for our visitors.

Employee(s): Levy Lawrence

Customer: Britta Nitcy
Comment: We appreciate all you do to keep WSU maintained!

Employee(s): Forrest Gilchrist

Customer: Angie Scott
Comment: Thank You Kindly for taking care of this safety issue in a quick timely manner. You have an outstanding crew that we appreciate and are always kind and respectful. Thank You all for helping us be successful in the care for their buildings.

Employee(s): Jeff Gulick, Dave Stodick & Torrey Miranda





WSU

Design-Build Forum

We hosted the 11th Design-Build Forum on July 24th, 2026. The CUB Jr Ballroom was practically bursting at the seams with contractors and consultants eager to debate the topics most important to WSU. The think tank style forum has 150 seats available and was sold out! This year's soft poll of the room showed that about half of the people in attendance were first timers at the forum, which was the most yet. And those eager minds brought some interesting ideas to the table.

During last year's forum, Joe ad hoc asked about AI's use in procurement as it pertains to how teams respond to the Request for Qualifications and Request for Proposals that we publish. At the time, there was a bit of a debate and angst around how to keep the team real while using AI to respond or draft the teams' responses. In just one year, the conversation around AI has become far more sophisticated, practical and creative in its application and use for projects. It would seem that the industry has truly backed the use of AI as a tool and is very clear on the fact that it cannot replace the valuable work that is done. Instead, it is used to augment the work that is done, much the same way that an intern helps a firm, but their work is always checked.

It would seem that firms have figured out how to use AI to support the tedious, risky and time-consuming tasks that they face and have AI support their efforts in those areas. Some examples include: Using AI to help take meeting minutes and in some cases help designate action items; Comparing, identifying and searching contracts for risky clauses; Estimate development; Past project lessons learned to help avoid same issues on current projects; And lastly (and quite impressively) one firm mentioned that they use AI to assist in determining best projects to go after by having the AI compare the specialties and talents within their firm against the project description published in the RFQ. Saving them time from going after work that does not fit their skill portfolio. And that is just scratching the surface of what people came up with!

With the pump primed around AI, Joe was able to present an excellent case for the importance of our concern about the cost to construct buildings. He used AI to analyze the cost to build a house and make it to space in the 1960's versus now. While the cost to construct aerospace travel has radically gone down, home construction has radically gone up. With that thought in mind, he set the room loose on trying to answer the why of it. Ideas ranged from the depth of the supply chain, stretching out construction, material costs, and the customization expected by users. This year held plenty of ideas for us to chew on which was a welcome change from years past.

As we wrapped up the day, it was humbling to look around the room at the engaged Design-Build professionals who find value enough to join us at the table. To engage in meaningful conversation and challenge us to think differently. The number of people who thanked us for an event they paid to attend is truly astounding.

And in that spirit, I would like to take a moment to appreciate those that help me make the forum a success each year, Heather Munro and Katie Finch (and new this year, Lisa Hohnholz) do an excellent job of making sure that the forum is professional looking and an experience that is unique within our industry. An event where we feed the attendees well, and don't just expect them to listen to us or a panel. Instead, we listen to them by posing the questions and looking to industry to partner with us in solving the needs of the day.

And finally, it should be noted that this event would not be possible without the trust and respect that Joe Kline and Olivia Yang have earned with the culture built at Facilities Services and within our projects. The industry knows that we at Facilities Services are always striving to be the best and they want to work with us because of our excellence!

-Maja Huff



Welcome New Employees!



Cynthia Villarreal, Custodian 1



Brad Miller, Grounds & Nursery Specialist 2



Dustin Elliott, Custodian 1



Malachi Lewis, Surplus Inventory Control Specialist 2



Sarahy Marquez, Custodian 1



Tyler Lincoln,
Construction Engineer



Chrissy Williams, Custodian 1



Jim Jahn, Equipment Tech 3



Emmalee DeVries, Custodian 1



Diane Humphreys, Fiscal Specialist 2



Aidan Foley, Custodian 1



Walt Fealy, Truck Driver 2

Welcome New Employees!



Tyler Rhoades, Custodian 1



William Gergen, Grounds & Nursery Specialist 2



Avery Green Rhoades, Custodian 1



Travis Schaefer, Operations Manager



Diego Vilas Boas, Custodian 1



Jeremy McFarland, Equipment Tech 1



Jordan Rost, Custodian 1

Hi!

SODS
KUDOS

Customer: Samuel Kaiser

Comment: Thanks so much for cleaning our office! We are very appreciative.

Employee(s): Shelly Jacobs

Customer: Brian Swan

Comment: Good Job Joe Beck!

Employee(s): Joe Beck

Customer: Galen Gorence

Comment: MM came in same day to help replace lights for us trouble shoot lighting control issues. We needed to validate that the bulbs on the relay that was on a schedule were functional and not burned out.

THANK YOU!

Employee(s): Gary Johnson

Customer: Ryan Goodman

Comment: Thank you for finally helping us resolve this issue, even though it took several tries to communicate the importance of this animal water issue.

Employee(s): Buddy Lockie, Mark Stanton, Derek Wakefield, Daniel Roe & Dale Clark

Length of Service



Tyler Schaaf - Custodian 3



Wyatt Johnson - Custodian 1



Derek Wakefield - Heavy Equip. Op. 2



Justus Luna - Custodian 1

QUARTER CENTURY CLUB
93rd Annual Breakfast Celebration

SEPTEMBER 30, 2026

Compton Union Building (CUB) Senior Ballroom
 Doors Open, Breakfast Served at 8:30 AM
 Presentation of Honorees begins at 9:15 AM

Washington State University - Pullman Campus

WASHINGTON STATE UNIVERSITY

CELEBRATING 25 YEARS

SAVE THE DATE



Alex Lee - Custodian 1

Length of Service



Troy Hooper - Custodian 1



Andrew Warn - Custodian 1



Li Ping Yi - Custodian 1



Amy Speargas Whiteman - Occu. Safety & Health Professional 4



Forrest Gilchrist - Maintenance Mechanic 2



Kevin McNally - Custodian 1

Length of Service



Kimberly Moore - Custodian 1



Adam Beck - Maintenance Mechanic 2



Rich Miller - Operations Manager



Calvin Baisley - Maintenance Mech 3



Randy Ludiker - Custodian Supervisor



Jeff Semingson - Custodian 1

Happy Retirement!

After 22 years of dedicated service to Washington State University Facilities Services, Jeff Gulick is officially hanging up his tool belt and closing out his final work order!

Jeff began his WSU career in May 2004 as a Carpenter and was promoted to Maintenance Mechanic 2 in June 2023. Throughout his career, Jeff has measured twice, cut once, framed, repaired, leveled, patched, and built his way through countless WSU projects. His craftsmanship, knowledge, and willingness to lend a hand have made a lasting impact on our team and campus. Jeff's knowledge of campus is so extensive that we're pretty sure he knew every stud, hinge, pipe, and crawlspace personally—and replacing him may require some serious structural reinforcement! We'll also miss his stories, humor, and signature artwork on 2x4s, sheetrock, benches, and anywhere else he found a surface. Jeff has earned the chance to put down the hammer, retire the tape measure, and take on projects with no deadlines, no change orders, and—most importantly—**NO WORK ORDERS REQUIRED!**

Thank you, Jeff, for 22 years of craftsmanship, friendship, and service. Your work was built to last, and you will be greatly missed. Enjoy retirement, Jeff—you've officially been nailed down to retirement!





Here is the next installment of the Hardhat Classic Newsletter Article, hope you enjoy it half as much as we enjoyed putting the tournament together.

Unfortunately, this year was not the best year over all, like I have been able to say in recent outings, but it was still pretty successful regardless, and that was mainly due to all of our sponsors. Jess Ford of Pullman once again returned as our Title sponsor and the "Hole in One" sponsor. We had ten Gold Sponsors, six of which were repeat from last year: Skanska, MacDonald-Miller, Hoffman, Garco, Perkins & Will, Germer; then we had a few new ones, Valley Electric returned, Absher Construction returned, King Soft Water moved up, and Syntier moved up. We also had one Bronze Sponsor, DCI Engineers. We continued the beverage cart sponsorship and Bouten Construction immediately signed up for that one, just like last year. One Digital also came in and signed up as a Lunch Sponsor, first time for them. We had several Hole Sponsors, including our very own Dawn Daniels, along with the Fischer family, Design West Architects, Test Comm HVAC Testing and Balancing, Glumac, MSI Engineers, Heritage Auto Repair, Wolfe Architectural Group, Haley Aldrich, Coughlin Porter Lundeen (they also pitched a tent on the course and handed out goodies), Crimson & Gray, Washington Elevator, Babcock Services, and Farmers Insurance (they also manned a tent and gave away a putter). We had some specialty holes and sponsorships as well, and those sponsors were Thornton Tomasetti, Coffman Engineers, Legacy 6, ISEC, Graham Construction, and MW Engineers. Finally, we had REMAX supply us with a lot water for our participants, as well as sponsoring the most coveted prize of all, the Last Place award.

The morning of 25 July started cool, with just a hint of the smokey haze that we unfortunately have begun to get used to. The air conditioning units that the Refrigeration shop so graciously provided had been working all night long in the Pavilion, and it was a comfortable 65° during check-in. One of the catering staff commented how nice it was to have those refer units, and that she didn't mind working our function at all that day. We had three of our scholarship recipients come out and help with the tournament. Most showed up to help in the check-in process and it was great for them to show their appreciation to all the participants. That group included Maci Brantner, Elizabeth Thomas, and Collin Bannister, for the second year in a row. The golfers were also treated to quite the spread for breakfast, including breakfast burritos, bagels and coffee.

While checking in, the golfers were treated to a new fundraising option, we had assembled two incredible raffle packages for them to try and win. The first package consisted of two (2) Club Level tickets to the WSU vs Duquesne football game, two (2) rounds of golf (18 holes) at Palouse Ridge Golf Course and a two-night stay at the Marriott Residence Inn in Pullman for that weekend. This package was worth \$1,597. The second raffle package consisted of quite a few items, including an incredible putter with help from Palouse Ridge, two Carhartt Insulated Jackets from WSU Finance and Administration, a really cool Spokane Chief's ticket and swag bundle, two Spokane Symphony Tickets, Two (2) Lift Tickets to Tamarack Ski Resort in Idaho, and two rounds of golf at The Plains Golf Course in Cheney WA. This package was worth \$1,547.

As the day progressed, the teams passed one by one in front of the Clubhouse and were treated to a chance to win the \$10,000 putt contest, sponsored by Dawn Daniels. Amy Hickman, Monika Jones, and Collin Bannister greeted our excited participants and were there to witness the spectacle. Just like last year, we had several golfers hit the hole on the qualifier, they were Chris Erl, Scott Pea, Jason McDonald, Kenny Rukavina, and Matt Scott.

After lunch was over, they all squared off to see who would make the final putt and Jason got the closest. The course marshal re-arranged the trajectory of the putt, and Jason stepped up and firmly struck the ball, it went straight for the hole, hit the back of the cup and bounced out to lie about 4" from the hole, sooo close!! Another year missed, but one of these years, it will happen and we will have someone win that \$10,000 prize.



The other well sought after prize was the Hole-In-One contest, sponsored by Jess Ford of Pullman on Hole 6. Robbie Dudley and I posted there all day to provide witness to this history making event. Unfortunately, while there were a few close shots (closest was our very own Joe Kline), in the end, none of the golfers sank the magical shot. I think most teams were just happy if they made the long shot and hit the green, let alone sink the hole-in-one.

As the teams finished up and slowly arrived in the Pavilion, they were treated to a fantastic lunch spread provided by The Table. They also got one last chance to buy into the new raffle contest. When the time came to drawing the winning raffle tickets, our very own Rick Fox won the first package (stay and play) and the second raffle package was won by Kirsten Curtis from Studio + Architects.

The teams dropped off their score cards and Jeremy put the results up on the big board. It was par for the course (pun intended) that between the tool kits and the incredible skills of our players, that the winning score was going to be pretty low. After all the cards were put up, the winners emerged, our first place trophies went to the AllWest team of Scott Fraser, Kenneth Rukavina, Jeff Mallett, and Randy Mallett with an unbelievable score of 49, for those that don't know much about golf, that is 23 under par. The second place trophies went to the Skanska Team of Ian Conley, Ryan Kirkpatrick, Chris Patano, and Will Buford of 50. The third place trophies went to Winners team of Tessa Cole, Jason, Sampson, Kari Sampson, and Faith Sampson, they had a score of 51, and yes, that Teresa and Jason from our very own Facilities Services. Our last place team, sponsored by ReMax was the Coffman Engineers team of Rebecca Matlack, Carston Mortenson, and Calley Valicoff with an honest score of 72. I know it is hard to believe that Tom Moore didn't win it again (would have been his 5th or sixth if I am counting correctly). There were a few individual awards also given out. The women and men's longest drives went to Kari Sampson and Andrew Seaman. Faith Sampson and Joe Bazzoli won the longest putt awards. Finally, Kari Sampson and Toby Valdez won the closest to the pin awards. This list of winners as well as photos of all the teams is available [on the website](#).

Overall, the tournament brought in over \$48K, and after all the expenses, almost \$24K went into the Facilities Services Scholarship fund and endowment. This tournament is still the primary fundraiser for the scholarship fund each year and significantly assists with supporting the next generation of Cougar graduates. The Scholarship Committee awarded 8 deserving students with \$3000 scholarships for the 26/27 Academic year!

The Tournament committee, comprised of Maja Huff, Phil Johnson, Teresa Cole, Craig Cole, Robbie Dudley, Rich Miller, Lisa Hohnholz, and Darren Palmer, met every month during the year planning the event. If you are interested in joining the committee, please reach out to Craig Cole and he will add you moving forward. The committee goes over items like the date of the tournament, the format, the sponsorship levels and then works closely with the WSU Foundation in reaching out to potential sponsors and local companies to make donations. Leading up to the tournament, obviously the efforts of the committee go up significantly, but it is still a lot of fun and the cause is worth it. On the day of the tournament, we also had a few more volunteers come out: Kate Kamerrer, Amy Hickman, Monika Jones, Rex Riggs, Tom Burritt and Chris Fischer. The Heavy Equipment and Refrigeration Shop crews also helped out by getting stuff ready and delivering everything up the Pavilion so the volunteers could set everything up.

Thanks, and we all look forward to another great event next year. - Craig Cole



KUDOS



BSL3 Annual Recertification Kudos

Annually, the WSU BSL3 high containment laboratories need recertification for safety and compliance with federal regulations. This year, nearly 50 facilities services personnel, including teams from Controls, Key, Maintenance, Electrical, Life Safety, Refrigeration, and Custodial, as well as other staff, contractors, and research tenants make a concerted effort to coordinate schedules and timing to accomplish a list of 28 tasks, each with varying complexity, in a very narrow timeframe. While there are too **many individuals** to fully list, I would like to highlight custodians **Josh and Magnus** for cleaning spaces that can be accessed infrequently, **Skip and Lee** for undergoing a complete HVAC rebalance with difficult code all while training new team members, and **Rex and Tom** for organizing and coordinating shutdown activities. It's a true example of Cougs helping Cougs. Thank you all – this research wouldn't be possible at WSU without the efforts of Facilities Services. Cheers, Levi O'Loughlin

I just wanted to pass on a big thank you for **Jenn Knudtson** for taking the time to teach me how to properly do windows. I would also like to add that she is a very good teacher, and I admired her wit and passion for her work. Great Job!

Megan R.

Just want to tell you how much better this place has been looking! It makes me so happy! **Will Gergen** has been here the last few times I believe, and he is not only a super nice guy but is doing really good work! Thank you very much!

Kindly, Ashlee Toone - Brelsford Visitor's Center

I wanted to pass on heartfelt thanks for the great customer service experience I had on Friday just after 1pm. I called over regarding the man lift that was over blocking half the driveway between Wegner and Gannon-Goldsworthy, inquiring if it could be moved for the weekend while we ran move-in operations. I believe it was **Roxy (Taylor)** that I spoke to? She was great - looked into the situation and ran down a solution, then got back to me within the hour to explain why the lift was there and what the contractor was able to make happen for the weekend to free up the driveway. The contractor did a phenomenal job getting the lift over so that our move-in experience was smooth over there.

Anyway, it was such great service I just wanted to pass on the kudos and appreciation - it takes everyone to make the welcome for our new cougs a success.

-Meg Autrey, Director of Housing & Residence





Safety Question Contest - For the months of Sept, Oct, Nov. 2026

Directions: The answer to the question below can be found in the Accident Prevention Program (APP). Link to APP Chapters is on the [Safety Sharepoint Site](#). Read the question carefully. When you have found the answer, you may email your answer to Teresa Cole teresa.cole@wsu.edu, print off this page and give to your supervisor to give to Teresa Cole, or drop it off in the APP Question box by the McCluskey Key Shop. The names of all employees who submit the correct answer will go into a hat for a drawing. Whomever's name is drawn will be able to pick out a safety award. This contest will be open only until 5 p.m. on November 20, 2026. Good luck!

Look in Chapter 10 Chemical Safety and under Employee Information and Training: list one of the eight numbered points for the following training and information that is provided to each employee covered in this program.

Answer: _____

Employee submitting the above answer:

Name: _____ Division: _____



May, June, July, & Aug APP Contest Winners



May 2026
Brian Swann,
Maintenance



July 2026 -
Donavon Novotny,
Custodial



August 2026
Joel Rosenwinkle,
Electrician

June 2026
Calvin Baisley,
Maintenance

WSU Holiday Schedule for 2026 - 2027

Labor Day	9/7/26	New Year's Day	1/1/27
Veterans Day	11/11/26	Martin Luther King Jr. Day	1/18/27
Thanksgiving Day	11/26/26	Memorial Day	5/31/27
Native American Heritage Day	11/27/26	Juneteenth	6/18/27
Christmas Holiday	12/24/26	Independence Day	7/3/27
Christmas Day	12/25/26		

Working Safely Awards

Working Safely Award - June 2026



Congratulations to Shelley Kenney, Custodial - responded quickly to facilities dispatch who called Fire and emergency to fire started on the sidewalk near manhole cover.

Working Safely Award - June 2026



Congratulations to Adam Beck, Maintenance - Adam observed using proper PPE and caution when disconnecting a compressor in a dirty room.

2 award winners for the month of June! Thanks for being safe!

Working Safely Award - August 2026



Lance Mitchell was observed wearing safety glass while drilling into a metal door frame that was above his head. Knowing that his eyes were covered and protected from the tiny shards and flakes of metal made Vanessa Syms take pause and thank him for doing the right thing. The fire door is working like a champ, just like Lance did. Thanks to him for always doing a great job and working safely at the same time.

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Facilities Services

“Thanks for Working Safely” Award Nomination Form

Your Name:	
Nominated Worker's Name:	

Detailed description of the event you observed for which you want to nominate the above named person(s) for a “Thanks for Working Safely” award. Include the exact location, time, date, and circumstance of the safe action.	
Location:	
Date & Time:	
Circumstance or Situation:	

Honor Coin Winners



Nomination for Excellence in Collaboration:

I am pleased to nominate Taylor Roderick and Kellie Breeze for their outstanding dedication and reliability in supporting Facilities Services and the Custodial team.

With an unexpected resignation and temporary absence another team member - a period that could have posed significant challenges - Taylor and Kellie stepped up to ensure continuity of operations and ongoing support. During a time marked by staffing shortages and increased operational demands, they went beyond the scope of their primary responsibilities.

Kellie provided critical support through timecard review and verification, submitting corrections, and conducting custodian interviews. She also assisted employees and managers by responding to questions and providing guidance, helping ensure clarity and consistency across the team. Taylor maintained and organized custodial e-files, personnel files, and spreadsheets; managed records in AiM; reviewed PEARS for accuracy; and supported recruitment and retention efforts across Facilities Services. Additionally, Taylor assisted employees with training needs and responded to staff inquiries with timely guidance and support.

Through their dedication, attention to detail, and proactive approach, they have reduced operational strain, streamlined processes, and ensured that both personnel and organizational needs are consistently met.

Taylor and Kellie's contributions have made a meaningful impact, and they are highly deserving of recognition for their reliability, adaptability, and exceptional support. This nomination is submitted in the Collaboration category, as Taylor and Kellie consistently demonstrated outstanding cross-functional partnership during a critical period. Their ability to work seamlessly across teams, coordinate efforts, and maintain continuity of operations exemplifies the true spirit of collaboration.



Kudos to Vic for getting out and helping clean windows!
And to his crew for all they do! - Shelley Jacobs

