INTERAGENCY AGREEMENT
BETWEEN
THE WASHINGTON STATE
OFFICE OF FINANCIAL MANAGEMENT
AND
WASHINGTON STATE UNIVERSITY

PARTIES TO THE AGREEMENT

This Interagency Agreement is made and entered into by and between the Office of Financial Management, hereinafter referred to as "OFM", and Washington State University hereinafter referred to as "WSU", pursuant to the authority granted by Chapter 39.34 RCW.

PURPOSE

The purpose of this Agreement is to contribute to the maintenance of performance management and continuous improvement across all of state government, per the Governor's Office and through Results Washington.

PERIOD OF PERFORMANCE

This Agreement shall become effective on July 1, 2021, regardless of the date of execution, and will expire on June 30, 2023, unless terminated sooner or extended as provided herein.

STATEMENT OF WORK

Results WA was established in 2013 to strengthen performance management and continuous improvement throughout Washington state government. Within the Governor’s five goal areas: world-class education; prosperous economy; sustainable energy and a clean environment; healthy and safe communities; and efficient, effective, and accountable government; Results WA partners with agencies and others to continuously improve the state’s performance. Aside from partnering with agencies to do work in line with its mission, Results WA provides a valuable platform from which state agencies can highlight their work directly with the Governor and staff. Results Washington receives its direction and support both from the Governor’s Office and the Office of Financial Management.

COMPENSATION

WSU shall pay OFM an amount not to exceed Thirty-Five Thousand Four Hundred Sixty-Six Dollars ($35,466.00) for the performance of all things necessary for, or incidental to, the work as set forth in the Statement of Work of this Agreement.

Two requests for payment shall be submitted to WSU under this Agreement, one for each fiscal year of the biennium, in equal amounts of $17,733.00 each. Upon receipt and approval of the properly executed invoices, WSU will remit payment to OFM in a total amount not to exceed the value of this Agreement.

The invoices shall be forwarded to the attention of Lana Redmond, e-mail: redmanl@WSU.edu.

MANAGEMENT

The Program Manager for each of the parties shall be responsible for and shall be the contact person for all communications and billings regarding the performance of this contract.

> The Program Manager for OFM is Christine Bezanson, Director, Results Washington, Phone: 360-280-3662; email: christine.bezanson@gov.wa.gov.
>
> The Program Manager for WSU is Lana Redman, e-mail: redmanl@WSU.edu.

DISPUTES

Disputes arising under this Agreement shall be resolved by a panel consisting of one representative from OFM, one representative from WSU, and a mutually agreed upon third party. The dispute panel shall thereafter decide the dispute with the majority prevailing.

TERMINATION

Either party may terminate this Agreement upon thirty (30) days written notice to the other party. In the event of termination of this Agreement, the terminating party shall be liable only for performance rendered or costs incurred in accordance with the terms of this Agreement prior to the effective date of termination.

AGREEMENT CHANGES, MODIFICATIONS AND AMENDMENTS

This Agreement may be changed, modified, or amended by written agreement executed by both parties.

EXECUTION

We, the undersigned, agree to the terms of the foregoing Agreement.

WASHINGTON STATE UNIVERSITY	OFFICE OF FINANCIAL MANAGEMENT
Signature	DocuSigned by: Bonnie Lindstrom, JD 696CB1AC5CB94D4... Bonnie Lindstrom, Contracts Administrator
Heather Davison Associate Manager Real Estate and Business Operations 6/23/2021	07/12/2021
Title Date	Date

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STATE OF WASHINGTON
OFFICE OF GOVERNOR JAY INSLEE

Dear Agency Directors, April 2021

Thank you for your support of Results WA's efforts in the 19-21 biennium. In May 2020, I joined the team understanding the Governor remains committed to our mission and that Results must also evolve and adjust several aspects of our agency and our work.

We adjusted our organizational structure to improve alignment with the work we are charged with and developed agency core values that best reflect who we are and who we serve. One of those values focuses on the importance of Results' stewardship of state resources. As such, I have determined that I can make a 7% downward reduction to your 21-23 biennial contribution.

Your partnership and continued financial support are essential to continuing our combined efforts and supporting the Governor's desire to further strengthen and enhance performance management and continuous improvement in Washington.

Below is a high-level summary of accomplishments since May as well as a look-ahead to what we will be focused on in 2021 and beyond. I welcome the opportunity to connect with you.

Sincerely,

Christine A. Bezanson, Director

Performance Management Strategic Direction

- We introduced Public Performance Reviews (PPR), an updated approach to public reviews. We are:
  - Partnering with agencies to tackle complex, cross-enterprise improvement projects within the Governor's five Goal areas
  - Serving in a facilitation, coordination, and project management role for each project team
- We will examine and define Results WA's role in Washington state government's performance management space for 2021 and beyond
  - Updates to existing metrics and dashboards are on hold while we execute the PPR process
  - PPR is one piece of performance management. We will leverage the PPR process to identify metrics and will create an approach for identifying and tracking metrics outside of the PPR process

Continuous Improvement/Lean Strategic Direction

- Continuous improvement, including Lean, is still a priority for the state
  - In 2020, the 9th Annual Lean Conference successfully moved to a virtual setting. We will leverage that approach for the 2021 Conference.
    - Over 6 days, 20+ sessions were delivered by state employee and private sector presenters. We had ~4K attendees, which is over 1K more than attended the 2019 in-person conference
    - The overall average quality rating for our sessions increased by 17% between 2019 (3.7/5) and 2020 (4.34/5)
- We will examine and plan for how we how we can best move continuous improvement forward in state government in 2021 and beyond