

# Worksheet #10: Internet Service Provider Outreach

Your team can create a list of ISPs to reach out to and then send the Google Form titled "ISP Outreach Information" (reach out to your regional coordinator for access) to help gather information about the services and programs they may have in your community. If these groups are unable to fill out the Google Form you can manually record their responses and upload them into your team's ISP Outreach Responses Google Drive Folder and corresponding spreadsheet.

10.1 Our Broadband Action Team/Tribal Leads includes the following individuals:

10.2 We have identified the following initial BAT/Tribal priorities:

To help us better understand your role in providing services within our county, we have a few questions:

10.3 Where do you currently provide service in our county/Tribal area?

10.4 What services do you offer in our county/Tribal area? Please provide price points.

10.5 Do you participate in the Affordable Connectivity Program or any other low-income affordability and digital equity programs?

# Worksheet #10: Internet Service Provider Outreach (Continued)

10.6 Are there areas in the county/Tribal area where network expansion is underway?

10.7 Who are your staff working in the county or Tribal area? What are their roles?

10.8 What challenges are there to providing internet services in our county/Tribal area?

10.9 What gaps in awareness or knowledge about internet availability and uses are you aware of in the area?

10.10 Have you provided any training or other resources to residents and/or businesses to help them understand the benefits of internet use? If yes, can you please provide additional information (what, when, where, how, etc.)?

# Worksheet #10: Internet Service Provider Outreach (Continued)

10.11 Are you interested in working with our BAT/Tribe to address broadband needs in the community?  
If yes, how? (Participate in BAT meetings, help with projects, sponsor events, etc.)?

10.12 Can you provide a map of where your infrastructure is?  YES  NO

If so, please upload the file to our project folder or email: \_\_\_\_\_

**We very much appreciate your time and welcome opportunities to work together  
to improve broadband access and digital equity services for our community.**