Advising Initiatives

Area	AY 15-16	"Year of the Advisor" AY 16-17	AY 17-18	AY 18-19
Mission, Roles, Definitions	Advising learning outcomes codified		Refresh Advising Strategic Plan (spring)	Implement any changes to mission, roles, definitions
Organizational Structure	• UAAEC formed • Drafting of career ladder	• HRS review of Career ladder of advising positions • HRS revision of Advising Coordinator Classification	• Review by key advisors of Career Ladder for Academic Advisors • Formal completion of job classifications • Planning for College Lead Advisors (Advising Directors)	• Reclass positions • First cycle for promotions under new system • Implementation of lead advisors
Training and Development	• Need for training infrastructure identified • Advising syllabi developed	• SSC Training coordinator hired through internal grant funding • Training for SSC Campus advisor tools • Advising "course space" with syllabi on Blackboard	• Advising Training coordinator hired through OUE reallocation • Development of coherent university advising training protocol • Planning for sustainable funding for advising training	• Implementation of consistent on-going advisor training. • Training infrastructure institutionalized

			• Training for SSC Campus campaigns	
Advising Technology	• Blackboard for advisors created • SSC Campus piloted • Wider use of myWSU tools and dashboards		• Guide app introduced (Pullman) • Wider use of SSC Campus campaigns (faculty: progress reports, enrollment censuses) • Online appointment scheduling	• Guide extended to all campuses • SSC Campus becomes mandatory for advisors • Online appointment scheduling in comprehensive use
Policies and Processes	• Equitable advising model drafted	• Policy on mandatory training & certification • Policy on service indicators • Equitable advising model piloted	• Streamlining and rationalizing of service indicators • Expansion of equitable advising model	• Equitable advising model applied to all student cohorts (fall 2018)
Accountability	Advising Workload Survey	• Core Advising Responsibilities formulated • Draft performance indicators	• Annual review template/framework piloted • Further work on KPIs	Annual review template refined and fully implemented