

## SSB 5351 Collaborative

### AGENDA: In-Person Meeting

November 21, 2025, 10:00am – 4:00pm

**LOCATION:** 5000 Capitol Blvd SE, Tumwater, WA  
Training Room on the first floor, check in at the reception desk.

**Virtual Option:** <https://wsu.zoom.us/j/93347411270?pwd=1DDOH6tBIEkXqtk3jtNUaaTdQJ4RFY.1>

Meeting ID: 933 4741 1270

Passcode: 707555

*\*In-person attendance is strongly encouraged. If you are unable to attend in-person and need to attend virtually, please email the Facilitation Team, so we have an accurate head count. Please note that the acoustics for virtual meetings of this size can be less than ideal.*

*\*\*Coffee and Snacks Provided. Lunch is not provided. Food location options provided in email.*

### DRAFT AGENDA

#### Meeting Goals:

- Continue to get to know each other and develop common understanding of purpose, roles, and responsibilities of the SSB 5351 Collaborative
- Review and finalize operating procedures including group roster, group agreements, and key process elements
- Review additional information about dental loss ratio (identified during last month's meeting) and discuss whether any additional information is needed to enable productive dialogue and problem solving
- Review and discuss draft goal statement on dental loss ratio
- Develop shared learning and understanding about relative payment for dentists or denturists based upon provider network status – through the lens of each members constituent/entity they are representing

**9:30am COFFEE & SNACKS**

**10:00am WELCOME AND INTRODUCTIONS**

- Member Introductions
- Review of Agenda: Facilitators Amanda and Chris review the agenda and group agreements
- Review October meeting summary and action items

**10:20am REVIEW AND FINALIZE OPERATING PROCEDURES AND MEMBERSHIP**

- Amanda and Chris will walk through modifications discussed at the October meeting and suggested changes. This will include membership additions.
  - Members will discuss and finalize

- 11:00am DENTAL LOSS RATIO – WASHINGTON SPECIFIC DATA AND INFORMATION**
- Presentation of Dental Loss Ratio data: Steve Drutz, Chief Financial analyst, WA Office of the Insurance Commissioner (OIC) and Jane Beyer, Senior Health Policy Advisor, OIC
  - Questions/Comments from members: clarifying questions? Missing information?

**11:40am DRAFT GOAL STATEMENT - DENTAL LOSS RATIO**

**12:30pm BREAK FOR LUNCH**

**1:30pm SHARED LEARNING: RELATIVE PAYMENT BASED ON PROVIDER NETWORK STATUS**

1:35pm Washington State Dental Association

1:45pm Questions

1:55pm Washington Denturist Association

2:05pm Questions

2:15pm AARP

2:25pm Questions

2:35pm Delta Dental of Washington

2:45pm Questions

2:55pm Willamette Dental

3:05pm Questions

3:15pm Washington State Society of Oral and Maxillofacial Surgeons

3:25pm Questions

*\*\*December Meeting: Lifewise Assurance Co./Premera Blue Cross; Patient Coalition of Washington; Association of Washington Healthcare Plans/Regence; Dental Health Services*

**3:35pm ACTION ITEMS, CLOSING AND REFLECTION**

**4:00pm ADJOURN**

## **GROUP AGREEMENTS FOR SSB 5351 Collaborative Discussions**

### **DRAFT**

#### **Be Respectful**

- One person speaks at a time; listen when others are speaking, avoid interrupting and side conversations.
- Keep comments brief so everyone gets a chance to share their thoughts. Avoid dominating the discussion.
- Hear and respect all opinions. Practice active listening – listening to understand, rather than to respond.
- Say “ouch” if someone says something that hurts. Say “oops” and genuinely apologize for the ways your intention did not match your impact.
- Silence cell phones and refrain from using laptops during the meeting, except to take notes.
- Make every effort to attend in person (virtual attendees are not guaranteed equal participation).

#### **Be Constructive**

- Acknowledge that all participants bring with them legitimate purposes, goals, concerns and interests, whether or not you are in agreement with them.
- Openly explore issues.
- Act in “good faith,” seeking to resolve conflicts and identify solutions. Come with the sense that this is a gathering of bright minds working toward a common goal.
- State concerns and interests clearly, listen carefully to and assume the best in others. Leave negative assumptions and attitudes at the door.
- Ask pertinent questions and educate ones self and those you represent about the interests and needs that must be addressed in a problem-solving atmosphere.
- Share comments that are solution focused, rather than repeating past discussions.
- It is OK to disagree; it is not OK to make personal attacks or slanderous statements.
- Minimize the use of jargon and acronyms, define and explain when used.
- Commit to fully exploring the issues and searching for creative solutions that best serve the parties’ mutual interests in addition to those of the constituents that each caucus represents
- Work towards consensus.
- Be willing to compromise.
- Ask for clarification when uncertain of what another person is saying.
- Ask questions rather than make assumptions.

#### **Be Productive**

- Begin and end meetings on time.
- Respect time constraints.
- Adhere to the agenda as much as possible, focusing on the subject at hand.
- Indicate to the facilitator/s when they wish to make a comment and be acknowledged before speaking.
- Volunteer for the tasks at hand, as appropriate.
- Proactively communicate to leadership, decision makers, and other key personnel the progress of the Collaborative, including emerging decisions and agreements of the Collaborative and the context or rationale for them.

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